

## ADA Paratransit Service

### Who is eligible for Paratransit?

Paratransit is for any individual who has a disability that prevents the use of the fixed route bus service. To be eligible, riders must complete an application and be certified under the Americans with Disability Act guidelines. For more information or to request an application, call (928) 704-2287.

### Paratransit Service Hours and Area

Qualified riders can travel to and from locations within the Bullhead City limits, shown in Orange on the map.

Paratransit Service is available:

Monday – Friday 6:00 AM to 7:00 PM  
 Saturday 8:00 AM to 3:00 PM

### Fares

One-Way Fare ..... \$2.00  
 Companion Fare..... \$2.00  
 Laughlin Connection Fee ..... \$1.00  
 Personal Care Attendant ..... FREE  
 Coupon Book (24 \$1 coupons) ..... \$24.00

### Reservations: (928) 704-2287

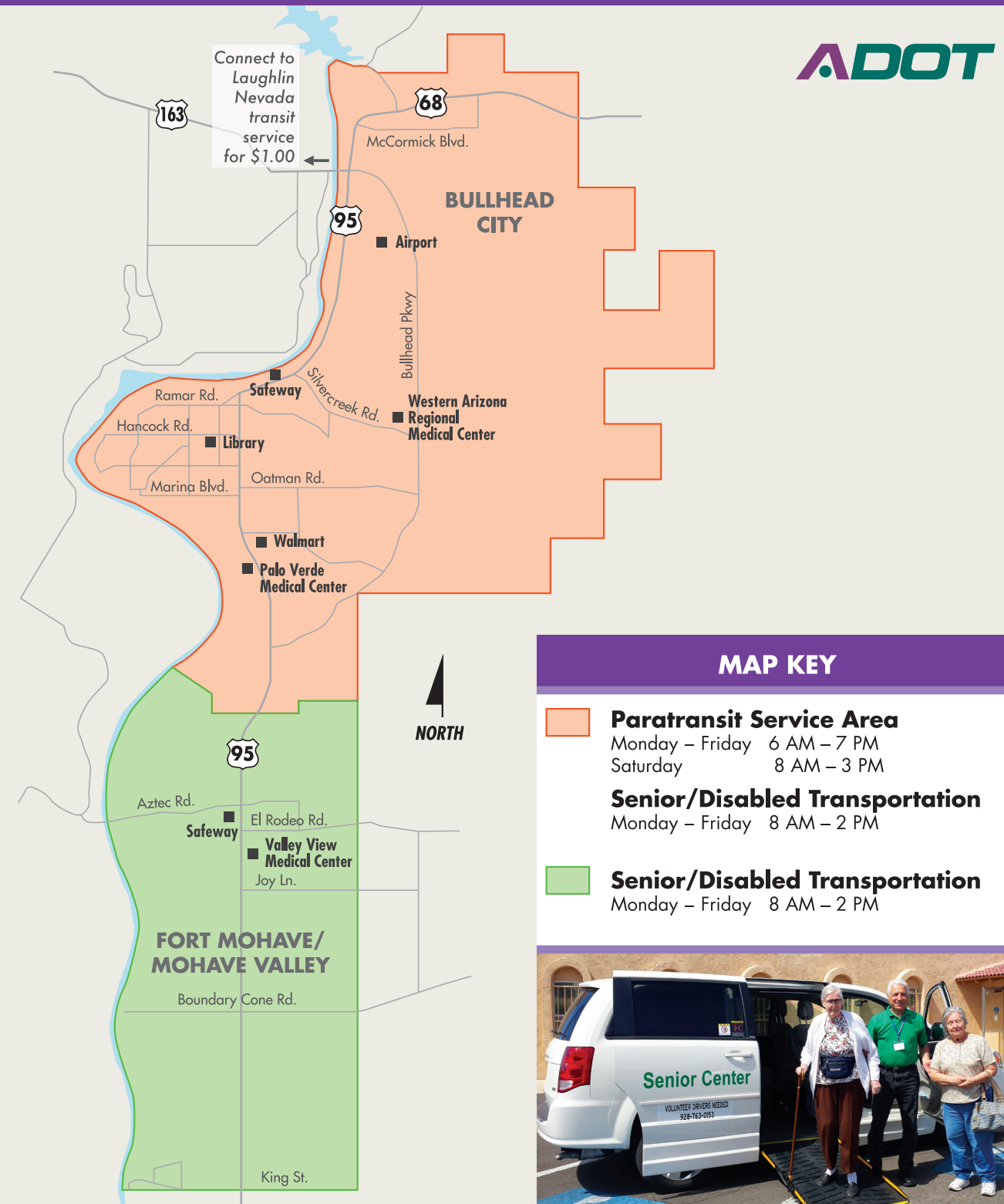
To use Paratransit, you must make an advance reservation, one to fourteen days before you wish to travel.

Our reservation staff is available:

Monday – Friday 7:00 AM to 6:00 PM  
 Saturday 7:30 AM to 3:30 PM

You can make a reservation via email to [transit3@bullheadcity.com](mailto:transit3@bullheadcity.com).

Reservations are accepted by an answering machine on days when our office is closed.



## Senior and Disabled Transportation Service

### Who is eligible for Senior and Disabled Transportation Service?

This service is for anyone who is age 60+ or individuals of any age with a disability. For more information, call (928) 704-2287.

### Senior/Disabled Service Hours & Area

Riders can travel to and from locations within both the Orange and Green zones on the map.

Senior/Disabled Service is available:  
 Monday – Friday 8:00 AM to 2:00 PM

### Fares

Round trip fares are donation-based and vary depending on the zones of the scheduled trip.

Orange Zone: One-Way Fare ..... \$2.00  
 Green Zone: One-Way..... \$5.00  
 (for trip to, from or within the Green Zone)

### Reservations: (928) 704-2287

To use Dial-a-Ride, you must make an advance reservation, one to fourteen days before you wish to travel.

Our reservation staff is available:

Monday – Friday 7:00 AM to 6:00 PM  
 Saturday 7:30 AM to 3:30 PM

You can make a reservation via email to [transit3@bullheadcity.com](mailto:transit3@bullheadcity.com).

Reservations are accepted by an answering machine on days when our office is closed.

# Bullhead Area Transit System

## Dial-A-Ride service for seniors and persons with disabilities

# Rules For Riding Dial-A-Ride

### What is Dial-a-Ride?

The Bullhead Area Transit System provides shared-ride, curb-to-curb public transportation service for seniors (60+) and persons with disabilities traveling within the Bullhead City area. Service is provided by advance reservation and all Dial-a-Ride vehicles are wheelchair accessible.

### There are two types of Dial-a-Ride Service:

#### Senior and Disabled Transportation

This service is available to anyone age 60+ or individuals of any age with a disability. Senior and Disabled Transportation serves: *Bullhead City, Ft. Mohave and the Mohave Valley*

Monday – Friday 8:00 AM to 2:00 PM

#### ADA Paratransit Service

Paratransit service is for individuals who have a disability that prevents them from using regular bus service. Paratransit riders must be preapproved under Americans with Disabilities Act guidelines.

Paratransit service operates in the same area and hours as BATS fixed route service. Bullhead City city limits

Monday – Friday 7:00 AM to 6:00 PM  
Saturday 7:30 AM to 3:30 PM

### Making a Reservation

*All Dial-a-Ride Trips Require an Advance Reservation*

- Call (928) 704-2287 or email [transit3@bullheadcity.com](mailto:transit3@bullheadcity.com)
- You must make a reservation at least one day ahead. You can also reserve up to two weeks in advance.
- When scheduling your trip be prepared to provide the dispatcher with:
  - Your name
  - Date of travel
  - Departure location
  - Destination
  - Desired arrival time
  - Return trip information
- You will be provided with an estimated pickup time. Please be ready at least 5 minutes before the schedule pickup time.

*Bullhead City is committed to a policy of nondiscrimination and to comply with Title VI of the civil Rights Act of 1964. Services will be provided without regard to race, color, national origin or gender. If you would like additional information on Bullhead Area Transit System's nondiscrimination obligations or would like to file a complaint, please call (928) 704-2287.*

- Be ready at your pick-up location at least five minutes before your scheduled pickup time.
- Exact fare is required. Please have your fare or coupons ready when the vehicle arrives.
- Please limit your packages to the number that you can carry and secure in one trip. Large or excessive amounts of packages are not allowed.
- Gather your belongings before you exit the vehicle.
- Use of all forms of tobacco and smokeless cigarettes is prohibited on the vehicle.
- Shoes, shirt and clean dry clothing are required. No offensive body odors are allowed.
- Drivers may refuse service to anyone who is disruptive, offensive, rude, disorderly, threatening or appears to be under the influence of drugs or alcohol.

### Contact Us

Please contact our Dispatch Office at:  
**(928) 704-2287** or  
[Transit3@bullheadcity.com](mailto:Transit3@bullheadcity.com)

#### Office Hours:

Monday – Friday 7:00 AM to 6:00 PM  
Saturday 7:30 AM to 3:30 PM

It is recommended that you call during business hours to speak with a live dispatcher. Callers may leave a phone message if calling outside of office hours.

[www.bullheadcity.com](http://www.bullheadcity.com)

Click *I want to...schedule a ride*

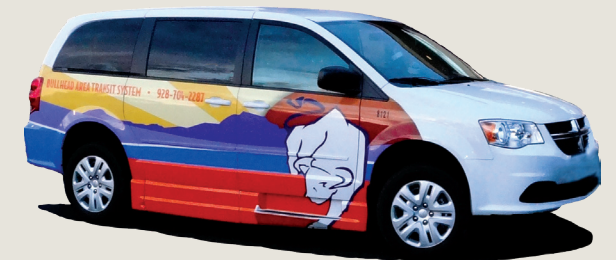


# BULLHEAD CITY

ARIZONA'S HOTTEST DESTINATION

## DIAL-A-RIDE DOOR-TO-DOOR PUBLIC TRANSPORTATION

for Seniors and  
Persons with Disabilities



ADA Paratransit Service  
In Bullhead City

Senior and Disabled Dial-a-Ride  
In Bullhead City and  
Ft. Mohave/Mohave Valley

**(928) 704-2287**

[www.bullheadcity.com](http://www.bullheadcity.com)

Click *I want to...schedule a ride*

JANUARY 2018