

TIER 3 PUBLIC NOTICE

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for Bullhead City

Our water system violated drinking water standards in September 2021. Even though these were **not emergencies**, as our customers, you have a right to know what happened and what we did to correct this historical situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether our drinking water meets health standards. Along with testing for contaminants, we also test various areas throughout the distribution system for residual disinfectant, chlorine.

During September 2021 we did not complete all monitoring or testing for chlorine, 30 of the 40 required samples were taken and therefore cannot be sure of the quality of our drinking water during that time.

We would like to emphasize that we do perform continuous chlorine monitoring at the distribution entry point, and during this period, our records indicate that our chlorine injection remained fully within normal operating standards.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for during the last year; how often we are supposed to sample and how many samples we are supposed to take; how many samples we took; when samples should have been taken; and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were taken
Chlorine	1 sample for every bacteria test	30 of 40	September 2021	October 2021

What was done?

Subsequent sampling has been completed on-time with no exceedances

For more information, please contact the Water Quality Specialist Cody Hobbs at (928) 201-8341 or email to: waterqualityspecialist@bullheadcityaz.gov

Please share this information with other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Bullhead City
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